Electric Vehicle Adoption Among Uber and Lyft Drivers

The Ohio State University
College of Food, Agriculture, and Environmental Sciences
EEDS Capstone Course

Prepared for:

THE CITY OF COLUMBUS
ANDREW J. GINTHER, MAYOR

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I. Executive Summary

In partnership with Smart Columbus and The Ohio State University, the purpose of our research is to perform a statistical analysis of data regarding the possibility of ride-hailing platform drivers purchasing electric vehicles. This data was gathered by the City of Columbus and Clean Fuels Ohio through a ten question survey. Our analysis and research revealed that the key barrier to electric vehicle adoption among ride-hailing platform drivers in Columbus is cost. Specifically, based on the initial survey data collected from Smart Columbus, we found that 57.91% of respondents identified the cost of an electric vehicle as the largest barrier to adoption and 75.54% of respondents identified financial incentives for vehicle purchase as a possible incentive to consider the purchase of an electric vehicle. Having completed the data analysis requested by the City, our team determined that a new survey needed to be created. The goal of the new survey is to provide more detailed data that is needed to examine the individual-level barriers to adoption and to guide policy to address these barriers. Through collaboration with Ohio State faculty and staff, the new survey follows standardized practices in order to ensure reliable results.

Upon our analysis and survey development, four key recommendations were created for Smart Columbus and the City moving forward. The first is to disseminate the new survey electronically via mobile phone or computer to create an even larger response rate than the initial survey for further analysis. The second is to perform a statistical analysis of the choice experiment findings and other data in possible continued collaboration with the EEDS capstone course at The Ohio State University. The third recommendation, if a substantial sub-market of drivers is identified, is for the City to target this portion of Uber and Lyft drivers in future incentive programs. Lastly, if there is no significant sub-market of ride-hailing drivers identified, the City
should disseminate a revised survey to the general public to possibly identify a broader target market to promote the adoption of electric vehicles.

II. Introduction

In 2016, The City of Columbus entered the Smart Cities Challenge alongside 77 other United States cities. Columbus was selected to receive the prize grant of $40 million from the United States Department of Transportation, as well as an additional $10 million from Vulcan Incorporated. According to the Smart Columbus website, the City of Columbus has set several goals, which include: improving people’s quality of life, driving economic growth, providing better access to jobs and ladders of opportunity, becoming a world-class logistics leader, and fostering sustainability. Smart Columbus aims to create benefits and equitable opportunities through a series of different grants and initiatives to improve societal, environmental, and economic factors throughout the city. Our team’s role in this initiative was determining if Uber, Lyft, and similar ride-hailing platform drivers represent a promising market for electric vehicle adoption.

We were specifically tasked with performing a statistical analysis of the original data gathered by the City to provide a thorough review and offer recommendations based on the results of our findings. Currently, the City of Columbus is offering a $3,000 rebate for applicants that drive for these transportation platforms. The rebate program successfully received three individual ride-hailing driver applications; however, the City offered 60 of these electric vehicle adoption rebates. Our research goal is to assess the potential barriers to adoption among this population and to use the insights gleaned from this analysis to design a comprehensive survey that can be used to gauge the interest of electric vehicle adoption in Columbus.
III. Initial Survey

Results

In partnership with Smart Columbus, our team was tasked with analyzing existing data retrieved from a survey created and distributed by Clean Fuels Ohio. This survey was distributed to Columbus Uber and Lyft drivers and contained questions designed to gauge interest in electric vehicle adoption among respondents. The sample size was fairly robust (n = 278) which increased the statistical validity of the results. Around three quarters of respondents reported moderate to extreme interest in purchasing an electric vehicle, with roughly the same amount selecting financial incentives as the thing that would most likely spur their adoption of an electric vehicle. These findings initially seemed to support Columbus’ decision to implement a purchase rebate for ride-hailing drivers; however a more detailed look at the results leads to different conclusions, and more questions. Each survey question and its results are discussed below:

Q1. As a driver, what is your interest in purchasing Electric Vehicles for your ride-hailing service (Uber / Lyft)?

Respondents were asked to rate their interest on a 1-5 scale. According to the results, 36.3% of drivers indicated a ‘five’ or “Very Interested” in purchasing an electric vehicle for their occupation, while nearly a quarter (24.1%) rated their interest a ‘one’, or “Not at all Interested”. A weighted average of all responses yielded a 3.26; suggesting that ride-sharing drivers have a moderate willingness to adopt electric vehicles.
Q2. What are the biggest obstacles preventing the consideration or purchase of an Electric Vehicles in your ride-hailing operation? (Select all that may apply)

Of the five options available (and ‘other’), nearly 58% of respondents cited higher costs as one of their biggest obstacles. While the responses to this question clearly identify the cost barrier of electric vehicle adoption, it also outlined significant structural barriers to adoption. For example, just under half (49.28%) of drivers indicated that the need for higher charging availability was a major obstacle, while 42.8% of drivers said the range of electric vehicles was preventing them from considering the vehicle as a realistic option (See Figure 1).

![Figure 1: Previous survey responses on the biggest obstacles preventing the consideration or purchase of an electric vehicle from Smart Columbus.](image)

Q3. How concerned are you about the range of the electric vehicle? (1 is extremely concerned, 3 moderately concerned, 5 not at all concerned)

When asked to rate their concern about the range of electric vehicles, 80% of respondents reported they were at least moderately concerned with vehicle range. Of that 80%, half stated that they were ‘extremely concerned’ with vehicle range. Given the higher than average number of miles that most ride-sharing drivers put on their vehicles, range anxiety is an understandable concern for this target market.

Q4. What would spur consideration or adoption of Electric Vehicle for Uber/Lyft service?

Over 75% of drivers stated that a financial incentive would spur their interest in purchasing an electric vehicle. This is not surprising when considering the majority of drivers that see cost as a major barrier. Important to note, however, is the focus on charging that many drivers had. Over 43% indicated that a financial incentive specifically for purchasing a charger would be helpful, over half said that better charger availability would spur consideration, and nearly a third of respondents stated that reduced charging costs would encourage their adoption of an electric vehicle. This breakdown indicates effective charging as a critical aspect in encouraging the adoption of electric vehicles.

Q5. What Informational Resources would assist in consideration of Electric Vehicle use for Uber/Lyft?

Cost acted as the major concern for drivers for this question, with 52.88% saying resources on available vehicles, cost, and return on investment analysis would help in their consideration of an electric vehicle. Whether or not a lack of information accessible to drivers is unique to electric
vehicles requires further research, but the responses here indicate that effectively disseminating knowledge on electric vehicles is a requisite for increasing overall adoption.

Q6. If you were to consider the purchase of an EV, would you be more interested in a full electric EV or a Plug-in Hybrid Electric Vehicle?

Only an 18% of drivers indicated an interest solely in battery electric vehicles. A significant majority (73.3%) stated that they would either prefer a Plug-in Hybrid Electric Vehicle or either choice. These preferences indicate that a larger share of drivers could potentially be interested in making a purchase through the City’s incentives if hybrid electric vehicles were included in the program.

Q7. How many days per week do you drive for Uber/Lyft?

Q8. On a typical driving day, how many paid trips do you have?

Q9. How many miles do you put on your vehicle per year driving for Uber/Lyft?

Q10. Would you be will to share your vehicle data (amount driven, fuel economy, driving patterns, etc.) with researchers interested in energy efficiency?

These last four questions in the original survey did not yield significant results. This ended up being a recurring issue in our analysis and is discussed further in the limitations section. Questions seven through nine received highly variable responses which did not lead to any additional insights into electric vehicle adoption. This is most likely due to the open-ended nature of the questions. If the survey had utilized something like a payment card format where a set range of quantifiable choices is established for respondents, variability would have likely decreased and there may be more to glean from the resulting data.
Limitations

After meeting with Dr. Linda Lobao and Hugh Walpole, faculty of The Ohio State University, our team determined specific shortcomings of the original survey that we planned to rectify through the creation of a second more comprehensive survey. One key limitation was the question design itself. As discussed in the previous section, many of the questions allowed for highly variable responses which reduced the reliability of the results. For example, the lower and upper bounds for the number of miles per year driven for Uber/Lyft (Question 9) was 0 and 200,000 respectively. This demonstrated incredible variability between drivers. The same is true for questions seven and eight. Asking these questions using a predefined range would have allowed for a set of results that was much easier to quantify and analyze. Still, the type of question asked wasn’t the only issue.

The survey our team was asked to analyze lacked any demographic data and its results were not generalizable. Demographic information is a critical aspect of effective survey design because it informs researchers on key characteristics of their respondents. For instance, understanding the relationship between cost as a stated barrier and respondent’s annual income or education can provide useful insights into whether or not a specific submarket should be targeted. This leads into the largest limitation of the original survey which was that the results were not generalizable. This means that each respondent’s answers were not linked to them specifically which severely limits the extent of the statistical analysis that can be completed. For instance, if ‘Respondent 38’ states a low willingness to adopt electric vehicles but reports a high income and low average weekly miles driven, then the question of what would spur adoption is immediately relevant. Suppose the same respondent later indicates that more information on electric vehicles would be most likely to increase their willingness to purchase a vehicle. Now consider if the
survey showed the same set of responses among 50 other drivers, and they all happened to fall in the 55+ age range. This would be an incredibly valuable insight for policymakers because linking these results shows that focusing on improving communication channels for electric vehicle information is likely to increase adoption for this population.

While the previous example is only hypothetical, it illustrates how a lack of generalizability lowers the reliability of the resulting survey data and by extension any recommendations made from the same set of data. Our team did gain insights from the first survey, but without demographic and respondent-specific data they were not verifiable. Accordingly for the new survey our team needed to ensure we structured questions in order to yield quantifiable data. Doing so required further research into Uber/Lyft drivers, electric vehicles, their adoption, and potential incentives. Thus, a review of the relevant literature was completed to inform our final survey design.

IV. Literature Review

Our team performed a review of existing literature regarding electric vehicle adoption in order to inform our survey design. Our main areas of focus were barriers to adoption, successful policy interventions, average electric vehicle driver demographics, and average Uber driver demographics. Data from the US Environmental Protection Agency and US Department of Energy outlined several key barriers to the adoption of electric vehicles. They included costs associated with electric vehicles, poor recharging infrastructure, long charging times, and range anxiety (Zhou 2016). The main cost barrier is the price (and upfront cost) of the electric vehicle itself, with battery and gasoline costs also influencing consumer preferences. Most consumers were not willing to pay more than $30,000 USD for an electric vehicle (Kodjak 2010). This showed that
despite the tendency for high gas prices and cheap charging to increase favorability of electric vehicles due to a lower relative cost of ownership, up-front cost to the consumer is still very important to potential adopters.

A perceived lack of public charging infrastructure is another major barrier to electric vehicle adoption, with over half of consumers reporting they wouldn’t consider purchasing an electric vehicle until charging stations were as readily available and accessible as existing gas stations (Kodjak 2010). Charging infrastructure is a critical prerequisite to effective policy interventions aimed at increasing electric vehicle adoption. Even with substantial financial incentives, the positive impacts on plug-in electric vehicle (PEV) adoption are limited without a robust public charging infrastructure (Zhou 2016). The same study also found that even if the existing infrastructure is adequate, it may be just as important to ensure drivers have adequate access to real time information on both the location and access to existing chargers.

The time to charge (TTC) and vehicle range were two of the most salient barriers to drivers in the data initially provided by The City of Columbus. In the United States, 60% of consumers expect to be able to charge their vehicles in two hours or less (Krupa 2014). Given the current PEV models available to consumers, most electric vehicle drivers can expect to wait more than 3 hours for a full charge using a level two charger. Even when using a “supercharger”, the best case scenario for a full charge is around 30 minutes. Most mainstream consumers still find this TTC ‘unacceptable’ and desire a TTC closer to the time it takes to fill up a tank of gas: around five minutes (Kodjak 2012). There is potential for hybrid batteries to meet the goal of a five minute charge, although currently they are triple the cost and twice the size and weight (per kWh). Vehicle range is closely tied to charging times because as battery size (and thus range) of PEVs increases, so does the TTC. In general, consumers expect vehicle ranges that exceed that of many electric
vehicle models currently on the market. Despite roughly 85% of drivers reporting daily driving distances of under 100 miles, consumers still expect vehicle ranges upwards of 300 miles (Mishel 2018).

Our research on the average demographics of electric vehicle and Uber drivers was very helpful in establishing a better understanding of the type of consumer most willing to purchase PEVs and how well this group overlapped with Uber drivers. Most PEV owners are younger, have incomes north of $100,000, are highly educated, and live in areas with good weather and charging access (Kodjak 2010, Krupa 2014). Compared with the average Uber driver where half of all drivers are over 40 years old, a majority lack a college degree, and most drivers work less than 20 hours a week at a net wage of $11.77/hr; there are clear differences between the two populations (Hall 2015). These ‘driver profiles’ and accompanying information on adoption barriers were extremely helpful when designing survey questions as they allowed our team to focus on assessing the prevalence of characteristics among ride-hailing drivers that would indicate a higher than average willingness to adopt electric vehicles.

V. Survey Design

The new survey, found in Appendix C, was designed to specifically target the gaps and missed opportunities in the previous survey. The survey was designed into five separate categories of questions, each based around a specific goal. This was done in order to keep the survey as concise as possible, while still allowing for the widest expanse of information to be collected. We designed the survey with five categories of questions, all of which support a specific goal:

1. Uber Specific Questions: These questions are specific to Uber and Lyft Drivers. The goal is to categorize Uber and Lyft drivers in order to help Smart Columbus better target these
specific groups for any future rounds of incentives. For example, if the data shows that the Uber drivers who drive 40 hours a week are more likely to consider purchasing electric vehicles than Uber drivers who drive 20 hours a week, we would suggest an electric vehicle marketing campaign directed specifically to full-time ride-hailing drivers.

2. Costs, Benefits, and Barriers: The goal of this category is to determine the specific perceived costs and barriers of electric vehicle adoption to consumers. Additionally, we targeted benefits in order to see what the respondents identified as benefits to adopting electric vehicles, and if they actually value these perceived benefits. If respondents do not value the benefits of electric vehicle adoption, it is unlikely that getting over the barriers will even be possible should there be no significant motivation behind it.

3. General Vehicle Considerations: The goal of this category is to identify the portion of the survey population who are currently in the market for a new vehicle, discover how they value various vehicle characteristics, and observe the effect of income and occupation on vehicle purchases. This portion of the survey will not only illuminate which vehicles would be best to market, but also if marketing by occupation is worthwhile in the effort to increase overall electric vehicle adoption.

4. Demographics: These questions are important because they allow for a more granular analysis of the data. These questions allow us to better visualize the survey respondents. For example, what income bracket is more likely to be interested in electric vehicles? This level of detail is critical for informing policy and was a key set of information that was missing from the initial survey data.

5. Choice Experiment: The goal of this category is to identify the gap between direct stated preferences in the initial survey and rebate success rates, as well as to deliver results of
which barriers and amenities respondents value the most when deciding to purchase an electric vehicle. The choice experiment is the most statistically complicated and different group of questions in the survey, and is explained in further detail below.

**Choice Experiment**

The choice experiment is a contingent valuation survey instrument that seeks to identify survey respondent’s willingness to pay for various amenities associated with electric vehicles. As previously mentioned, there was an observed gap between the direct stated preferences of respondents in the previous survey and the success of the City of Columbus’ rebate program. The results of the previous survey conducted by Smart Columbus showed that 57.91% of respondents identified the cost of an electric vehicle as the largest barrier to adoption and 75.54% of respondents identified financial incentives for vehicle purchase as a possible incentive to consider the purchase of an electric vehicle. Even though a financial incentive was identified by survey respondents, only three individuals applied for the possible 60 incentives offered through Smart Columbus. The choice experiment is designed to identify this gap as respondents may indicate different preferences for electric vehicle amenities when asked to make a choice rather than identifying preferences when explicitly asked.

The choice experiment instrument is simple to implement, but difficult to analyze. The survey respondents are asked to make a series of choices, each between two separate electric vehicles that have varying amenities. Respondents are presented with six scenarios, each similar to the model below; however, the values identified in each category will be slightly adjusted. Each scenario of choices will contain two electric vehicles with different charging times, battery ranges, availability of public chargers, prices of public charging, and direct costs to consumer. These values were specified using statistics from the initial survey results and literature review, as well as
performance statistics of three electric vehicles promoted by Smart Columbus: Nissan LEAF, Tesla Model 3, and Chevrolet Bolt. The slight differences in options forces participants to make hypothetical trade-offs based on their preferences and what they are willing to pay for when purchasing an electric vehicle. Also included in each scenario is an option not to buy either vehicle given the specific conditions. By presenting survey respondents with six scenarios, an analysis of an individual’s willingness to pay for certain amenities can be conducted. This analysis is commonly referred to as discrete choice modeling and includes non-linear regression models that require advanced statistical analysis software (e.g. SAS, Stata).

<table>
<thead>
<tr>
<th>Vehicle A</th>
<th>Vehicle B</th>
<th>Vehicle C</th>
</tr>
</thead>
<tbody>
<tr>
<td>30 minute charging time</td>
<td>2 hour charging time</td>
<td>I would not choose to purchase a vehicle under these conditions</td>
</tr>
<tr>
<td>225 mile battery range</td>
<td>150 mile battery range</td>
<td></td>
</tr>
<tr>
<td>Public chargers available every 3 miles</td>
<td>Public chargers available every 3 miles</td>
<td></td>
</tr>
<tr>
<td>$0 public charging fee</td>
<td>$2 public charging fee</td>
<td></td>
</tr>
<tr>
<td>$25,000 total price to consumer</td>
<td>$25,000 total price to consumer</td>
<td></td>
</tr>
</tbody>
</table>

Table 1: Example of a choice experiment scenario

Although the willingness to pay data can be difficult to interpret, a simpler analysis can be conducted with the choice experiment data once collected. Each scenario has multiple categories that contain the same values, so these categories can be neglected when analyzing the data (e.g.
public charger availability and price to consumer in the scenario above). After neglecting aforementioned data, similarities between an individual participant’s choices will identify which amenities of electric vehicles they value the most. The data collected from this choice experiment will indicate which barriers to adoption of electric vehicles Smart Columbus can help mitigate for these drivers.

VI. Recommendations

As part of the development of this research and survey, we have created four recommendations (1-4) for the City of Columbus regarding the promotion of electric vehicles amongst ride-hailing drivers:

1. The City of Columbus should first implement the newly designed survey before they craft any additional programs or policies to incentivize electric vehicle adoption among ride-hailing platform drivers. This survey will provide the City with a strong, empirically-based rationale to guide their decision making, ensuring efficiency of time and resources.

2. In regard to the dissemination of the survey, we believe the most effective way to garner the largest response rate would be for the City to offer the survey online via mobile smartphone or personal computer. With ride-hailing drivers already required to have this technology as part of employment, there would be no technological barriers to overcome with distribution of the survey. This also implies that any potential bias that could be introduced through this method of dissemination should also be minimal.

3. This recommendation relates to how the City should analyze the results once an appropriate amount of responses are received. This survey involves the choice experiment, which requires a formal statistical analysis to be completed for accurate assessment of the
data received. We recommend that this analysis is done in collaboration with The Ohio State University faculty, or even future EEDS capstone groups, to increase the understanding of the challenges associated with Uber and Lyft drivers adopting electric vehicles in Columbus.

4. The final recommendation is contingent upon the results of the response data from the newly designed survey:

4a. If the data shows that ride-hailing platform drivers are a large enough target market to effectively increase sustainable transportation options in the city, then Smart Columbus and the City of Columbus should continue directing education and marketing towards this market. Conditional on availability of funding, the City may want to continue the incentive program offered for a longer period of time or change the program altogether.

4b. If the data shows that ride-hailing drivers are too small of a target market to effectively increase sustainable transportation options in the city, then Smart Columbus should consider offering a revised survey that could be available to the general public. The revised survey would need to exclude the specific questions regarding Uber and Lyft drivers, along with the inclusion of any new questions the City may deem necessary; otherwise, the remainder of the questions in Appendix C can apply to the general public. This may not only help the City increase their understanding of the perceptions of the biggest obstacles to electric vehicle adoption, but also gain the scope of a potentially new target market to incentivize sustainable transportation in and around the city.
VII. Conclusion

The City of Columbus implemented a rebate program for the purchase of an electric vehicle among ride-hailing platform drivers, which did not garner as much success as anticipated when designing the program. Analysis of data from an initial survey revealed that Columbus ride-hailing platform drivers were potentially interested in purchasing electric vehicles; however there are still barriers to adoption that prevent their purchase. Findings from an in-depth literature review revealed that typical ride-hailing platform drivers are much different than typical early adopters of electric vehicles. We used these results to guide the development of a survey to identify the barriers to electric vehicle adoption among these drivers. To maximize the potential benefits from this new survey, we recommend the following: the dissemination of the survey should be conducted online, the City of Columbus continue to partner with The Ohio State University to analyze the survey results, education and marketing towards ride-hailing platform drivers should continue, and consideration of electric vehicle adoption barriers when making policy decisions.

In regards to future extensions of this project, we believe our survey has provided the foundation for future analysis of electric vehicle adoption barriers in Columbus for ride-hailing platform drivers. Should the City of Columbus disseminate the new survey online, future groups continuing this project would have the appropriate information to complete an in-depth analysis of barriers to electric vehicle adoption specific to Columbus community members. Subsequently, the City of Columbus can use this information to adjust policy decisions that affect the adoption of electric vehicles by individual community members.
IX. Appendices

A. Dataset #1: EV Adoption Survey-All Data.xlsx

Source: Clean Fuels Ohio/Smart Columbus

Description: The dataset includes results of a 10 question survey that was distributed to Columbus area Uber and Lyft drivers in 2018.

B. Dataset #2: Lobao Interview.docx

Source: Linda Lobao, Professor and Researcher of Diffusion of Innovations at The Ohio State University

Description: Group met with Professor Lobao to discuss the diffusion of innovations with electric vehicles specifically in mind. Occurred on March 5, 2019 in person.

Contact Information: Email: lobao.1@osu.edu  Phone: 614-292-6394

C. Initial Survey

Description: This survey was disseminated by Clean Fuels Ohio to gauge the interest of ride-hailing platform drivers in adopting electric vehicles.

D. Newly Created Survey for Distribution

Description: This survey was developed by the team to be delivered to the City of Columbus for distribution to Uber and Lyft drivers in city and surrounding areas. It was created in collaboration with university faculty to ensure it yielded the most useful results.
Appendix C: Initial Survey: Questions & Results

Q1. As a driver, what is your interest in purchasing Electric Vehicles for your ride-hailing service (Uber / Lyft)? (1 is not at all interested, 3 moderately interested, 5 very interested)

<table>
<thead>
<tr>
<th>Not at all interested</th>
<th>Moderately Interested</th>
<th>Very interested</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of responses</td>
<td>67</td>
<td>13</td>
</tr>
</tbody>
</table>

Q2. What are the biggest obstacles preventing the consideration or purchase of an Electric Vehicles in your ride-hailing operation? (Select all that may apply)

<table>
<thead>
<tr>
<th>Answer Choices</th>
<th>Response Percent</th>
<th>Number of Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Higher cost of electric vs. conventional vehicles</td>
<td>51.91%</td>
<td>161</td>
</tr>
<tr>
<td>Need for more readily available vehicle chargers</td>
<td>49.28%</td>
<td>137</td>
</tr>
<tr>
<td>Range of electric vehicle</td>
<td>42.81%</td>
<td>119</td>
</tr>
<tr>
<td>Does not increase business or reduce costs</td>
<td>18.71%</td>
<td>52</td>
</tr>
<tr>
<td>Lack of knowledge on options or benefits</td>
<td>20.14%</td>
<td>56</td>
</tr>
<tr>
<td>Other</td>
<td>12.95%</td>
<td>36</td>
</tr>
</tbody>
</table>

Q3. How concerned are you about the range of the electric vehicle? (1 is extremely concerned, 3 moderately concerned, 5 not at all concerned)

<table>
<thead>
<tr>
<th>Extremely concerned</th>
<th>Moderately concerned</th>
<th>Not at all concerned</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of responses</td>
<td>112</td>
<td>22</td>
</tr>
</tbody>
</table>

Q4. What would spur consideration or adoption of Electric Vehicle for Uber/Lyft service?

<table>
<thead>
<tr>
<th>Answer Choices</th>
<th>Response Percent</th>
<th>Number of Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Financial incentives for vehicle purchase</td>
<td>75.54%</td>
<td>210</td>
</tr>
<tr>
<td>Financial incentives for charger purchase</td>
<td>43.53%</td>
<td>121</td>
</tr>
<tr>
<td>Availability of public electric vehicle chargers on key routes</td>
<td>51.44%</td>
<td>143</td>
</tr>
<tr>
<td>Reduced cost of charging</td>
<td>32.73%</td>
<td>91</td>
</tr>
<tr>
<td>Have riders indicate preference for EV through the application</td>
<td>18.35%</td>
<td>51</td>
</tr>
<tr>
<td>Other</td>
<td>13.67%</td>
<td>38</td>
</tr>
</tbody>
</table>
Q5. **What Informational Resources would assist in consideration of Electric Vehicle use for Uber/Lyft?**

<table>
<thead>
<tr>
<th>Answer Choices</th>
<th>Response Percent</th>
<th>Number of Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Resources on available vehicles, costs, and return on investment analysis</td>
<td>52.88%</td>
<td>147</td>
</tr>
<tr>
<td>Electric vehicle demos for drivers</td>
<td>17.99%</td>
<td>50</td>
</tr>
<tr>
<td>Resources on location of public chargers, costs for purchase, installation, and charging</td>
<td>24.10%</td>
<td>67</td>
</tr>
<tr>
<td>Other</td>
<td>5.04%</td>
<td>14</td>
</tr>
</tbody>
</table>

Q6. **If you were to consider the purchase of an EV, would you be more interested in a full electric EV or a Plug-in Hybrid Electric Vehicle?**

<table>
<thead>
<tr>
<th>Answer Choices</th>
<th>Response Percent</th>
<th>Number of Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>BEV only</td>
<td>17.99%</td>
<td>50</td>
</tr>
<tr>
<td>PHEV only</td>
<td>29.50%</td>
<td>82</td>
</tr>
<tr>
<td>Either</td>
<td>43.88%</td>
<td>122</td>
</tr>
<tr>
<td>Neither</td>
<td>8.63%</td>
<td>24</td>
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</tbody>
</table>

Q7. **How many days per week do you drive for Uber/Lyft?**

Q8. **On a typical driving day, how many paid trips do you have?**

Q9. **How many miles do you put on your vehicle per year driving for Uber / Lyft?**

Q10. **Would you be will to share your vehicle data (amount driven, fuel economy, driving patterns, etc.) with researchers interested in energy efficiency?**
Appendix D: Vehicle Purchase Consideration Questions:

1. Are you currently making a car payment?
   - [ ] Yes
   - [ ] No

2. Which of the following best describes your timeline for purchasing a new vehicle?
   - [ ] I am currently in the market for a new vehicle
   - [ ] I plan to purchase a vehicle within the next 12 months
   - [ ] I plan to purchase a vehicle within the next 2 years
   - [ ] I plan to purchase a vehicle within the next 3-5 years
   - [ ] I am not currently planning to purchase a vehicle

3. To what extent do you consider your occupation when thinking about what kind of vehicle you plan to purchase (on a scale of 1 – 5: where 1 is not at all, 3 is moderate, and 5 is a great deal)?

   1  2  3  4  5

4. Rate the importance of your income when considering the purchase of a new vehicle (on a scale of 1 – 5: where 1 is not important, 3 is moderately important, and 5 is extremely important)

   1  2  3  4  5

5. Rate the importance of the following vehicle amenities when purchasing a new vehicle (on a scale of 1 – 5: where 1 is not important, 3 is moderately important, and 5 is extremely important):

   a. Price

      1  2  3  4  5

   b. Gas mileage/battery range

      1  2  3  4  5

   c. Seating

      1  2  3  4  5
d. Storage space

<table>
<thead>
<tr>
<th></th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
</tr>
</thead>
</table>

e. Visual aesthetic

<table>
<thead>
<tr>
<th></th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
</tr>
</thead>
</table>

f. Automotive brand

<table>
<thead>
<tr>
<th></th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
</tr>
</thead>
</table>

g. Performance (e.g. acceleration, speed, handling)

<table>
<thead>
<tr>
<th></th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
</tr>
</thead>
</table>

h. Environmental impact

<table>
<thead>
<tr>
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<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
</tr>
</thead>
</table>

6. How many vehicles are owned within your household? ________

7. How many vehicles are leased within your household? ________

8. Which parking amenities do you have access to where you live? (select all that apply)
   - [ ] On-site personal garage
   - [ ] On-site shared/public garage
   - [ ] On-site personal driveway
   - [ ] Off-site street parking
   - [ ] Other: _______________

EV Perception Questions:

1. Rate the accessibility of public electric vehicle chargers in Columbus (on a scale of 1 – 5: where 1 is not accessible, 3 is moderately accessible, and 5 is extremely accessible)

<table>
<thead>
<tr>
<th></th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>I don’t know</th>
</tr>
</thead>
</table>

2. Rate your concern with the following characteristics associated with electric vehicles (on a scale of 1 – 5: where 1 is not concerned, 3 is moderately concerned, and 5 is extremely concerned):
   
a. Cost
   
   1 2 3 4 5 I don’t know

b. Charging availability
   
   1 2 3 4 5 I don’t know

c. Charging time - electric vehicles often require extended periods of time to charge
   
   1 2 3 4 5 I don’t know

d. Battery range – electric vehicles have capacities for miles driven per charge
   
   1 2 3 4 5 I don’t know

e. Your level of operations knowledge about electric vehicles
   
   1 2 3 4 5 I don’t know

3. Which of the following would you consider to be benefits of electric vehicles over gasoline powered vehicles? (select all that apply)
   
   □ Savings on gasoline
   □ Higher performance
   □ Lower environmental costs
   □ Aesthetic value
   □ Other: _____________
   □ None of the above

Demographic Questions:

1. What is your age?
   __________

2. What is your gender?
   □ Male
   □ Female
   □ Not listed: __________
   □ Prefer not to disclose
3. What is your race/ethnicity?
   - Asian/Pacific Islander
   - Black or African American
   - Hispanic or Latino
   - Native American or American Indian
   - White
   - Not listed: ___________
   - Prefer not to disclose

4. What is the highest degree or level of school you have completed?
   - Some high school
   - High school diploma or equivalent
   - Some college
   - Bachelor’s degree (e.g. BA, BS)
   - Master’s Degree (e.g. MA, MS, MEd)
   - Doctorate (e.g. PhD, EdD)
   - Other: ___________

5. What is your annual household income?
   - Below 20k
   - $20k-$35k
   - $35k-$50k
   - $50k-$75k
   - $75k-$100k
   - Over $100k

Ride-Hailing Platform Driver Specific Questions:

1. Is driving for Uber/Lyft your primary source of income?
   - Yes
   - No

2. How long have you been driving for Uber/Lyft?
   - Less than 6 months
   - 6 – 12 months
   - 1 – 2 years
   - 3 – 5 years
   - More than 5 years
3. How many hours do you drive in a typical week for Uber/Lyft?
   □ Less than 15
   □ 15 – 25
   □ 25 – 35
   □ 35 – 45
   □ More than 45
   □ I don’t know

4. How many miles do you drive in a typical week for Uber/Lyft?
   □ Less than 50
   □ 50 – 100
   □ 100 – 150
   □ 150 – 200
   □ 200 – 250
   □ More than 250
   □ I don’t know

5. How many days in a typical week do you drive for Uber/Lyft?
   □ 1
   □ 2
   □ 3
   □ 4
   □ 5
   □ 6
   □ 7
   □ I don’t know

6. How many paid rides do you give in a typical day that you drive?
   □ Less than 5
   □ 5 – 10
   □ 10 – 20
   □ 20 – 30
   □ More than 30
   □ I don’t know

7. Rate the importance of driving for Uber/Lyft when considering a new vehicle to purchase
   (on a scale of 1 – 5: where 1 is not important, 3 is moderately important, and 5 is extremely
   important):

   1    2    3    4    5
Choice Experiment Addendum:

The remainder of this survey presents you with six sets of scenarios that present potential amenities for an electric vehicle that you could purchase. Based on your past driving experiences, we would like you to choose the option that you prefer in each scenario. In each of the six cases, you can only choose one of the options. When you consider each vehicle, assume the current driving amenities and infrastructure in Columbus, unless otherwise stated.

The amenities we would like you to consider are:

1. Charging Time: the charging time of current electric vehicles can vary dramatically among various models and makes. We would like you to consider possible charging times of 30 minutes, 2 hours, and 6 hours.
2. Range of Battery: the range of battery of current electric vehicles can also vary dramatically not only among various makes and models, but also among various upgrade packages to vehicles. We would like you to consider vehicles with battery ranges of 150 miles, 225 miles, and 300 miles.
3. Charger availability: Charging availability varies between communities within Columbus. Additionally, various models of electric vehicles have different charging adapters, so charging availability might be limited to certain adapters. We would like you to consider infrastructure amenities of public chargers available every 3 miles, 10 miles, and 20 miles.
4. Price of Public Charging: The current prices of public charging are much lower than conventional gasoline products. With current rates, we would like you to consider prices of public charging at $0, $2, and $4 per charge.
5. Total Price to Consumer: Prices of electric vehicles vary between producers. We would like you to consider vehicles where the total cost would be $15,000, $25,000, or $35,000.
Scenario 1:

<table>
<thead>
<tr>
<th>Vehicle A</th>
<th>Vehicle B</th>
<th>Vehicle C</th>
</tr>
</thead>
<tbody>
<tr>
<td>30 minute charging time</td>
<td>2 hour charging time</td>
<td>I would not choose to</td>
</tr>
<tr>
<td></td>
<td></td>
<td>purchase a vehicle under</td>
</tr>
<tr>
<td></td>
<td></td>
<td>these conditions</td>
</tr>
<tr>
<td>225 mile battery range</td>
<td>150 mile battery range</td>
<td></td>
</tr>
<tr>
<td>Public chargers available</td>
<td>Public chargers available</td>
<td></td>
</tr>
<tr>
<td>every 3 miles</td>
<td>every 3 miles</td>
<td></td>
</tr>
<tr>
<td>$0 public charging fee</td>
<td>$2 public charging fee</td>
<td></td>
</tr>
<tr>
<td>$25,000 total price to</td>
<td>$25,000 total price to</td>
<td></td>
</tr>
<tr>
<td>consumer</td>
<td>consumer</td>
<td></td>
</tr>
</tbody>
</table>

Which vehicle choice would you make given the specific conditions?

A  B  C

Scenario 2:

<table>
<thead>
<tr>
<th>Vehicle A</th>
<th>Vehicle B</th>
<th>Vehicle C</th>
</tr>
</thead>
<tbody>
<tr>
<td>6 hour charging time</td>
<td>6 hour charging time</td>
<td>I would not choose to</td>
</tr>
<tr>
<td></td>
<td></td>
<td>purchase a vehicle under</td>
</tr>
<tr>
<td></td>
<td></td>
<td>these conditions</td>
</tr>
<tr>
<td>150 mile battery range</td>
<td>300 mile battery range</td>
<td></td>
</tr>
<tr>
<td>Public chargers available</td>
<td>Public chargers available</td>
<td></td>
</tr>
<tr>
<td>every 20 miles</td>
<td>every 20 miles</td>
<td></td>
</tr>
<tr>
<td>$0 public charging fee</td>
<td>$4 public charging fee</td>
<td></td>
</tr>
<tr>
<td>$15,000 total price to</td>
<td>$15,000 total price to</td>
<td></td>
</tr>
<tr>
<td>consumer</td>
<td>consumer</td>
<td></td>
</tr>
</tbody>
</table>

Which vehicle choice would you make given the specific conditions?

A  B  C
### Scenario 3:

<table>
<thead>
<tr>
<th>Vehicle A</th>
<th>Vehicle B</th>
<th>Vehicle C</th>
</tr>
</thead>
<tbody>
<tr>
<td>30 minute charging time</td>
<td>6 hour charging time</td>
<td>I would not choose to purchase a vehicle under these conditions</td>
</tr>
<tr>
<td>225 mile battery range</td>
<td>225 mile battery range</td>
<td></td>
</tr>
<tr>
<td>Public chargers available every 20 miles</td>
<td>Public chargers available every 3 miles</td>
<td></td>
</tr>
<tr>
<td>$2 public charging fee</td>
<td>$2 public charging fee</td>
<td>$25,000 total price to consumer</td>
</tr>
<tr>
<td>$25,000 total price to consumer</td>
<td>$15,000 total price to consumer</td>
<td>$25,000 total price to consumer</td>
</tr>
</tbody>
</table>

Which vehicle choice would you make given the specific conditions?  

A  

B  

C

### Scenario 4:

<table>
<thead>
<tr>
<th>Vehicle A</th>
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<th>Vehicle C</th>
</tr>
</thead>
<tbody>
<tr>
<td>30 minute charging time</td>
<td>30 min charging time</td>
<td>I would not choose to purchase a vehicle under these conditions</td>
</tr>
<tr>
<td>225 mile battery range</td>
<td>300 mile battery range</td>
<td></td>
</tr>
<tr>
<td>Public chargers available every 10 miles</td>
<td>Public chargers available every 10 miles</td>
<td></td>
</tr>
<tr>
<td>$2 public charging fee</td>
<td>$4 public charging fee</td>
<td>$35,000 total price to consumer</td>
</tr>
<tr>
<td>$35,000 total price to consumer</td>
<td>$35,000 total price to consumer</td>
<td>$35,000 total price to consumer</td>
</tr>
</tbody>
</table>

Which vehicle choice would you make given the specific conditions?  

A  

B  

C
### Scenario 5:

<table>
<thead>
<tr>
<th>Vehicle A</th>
<th>Vehicle B</th>
<th>Vehicle C</th>
</tr>
</thead>
<tbody>
<tr>
<td>2 hour charging time</td>
<td>2 hour charging time</td>
<td>I would not choose to purchase a vehicle under these conditions</td>
</tr>
<tr>
<td>150 mile battery range</td>
<td>150 mile battery range</td>
<td></td>
</tr>
<tr>
<td>Public chargers available every 20 miles</td>
<td>Public chargers available every 10 miles</td>
<td></td>
</tr>
<tr>
<td>$0 public charging fee</td>
<td>$0 public charging fee</td>
<td></td>
</tr>
<tr>
<td>$15,000 total price to consumer</td>
<td>$35,000 total price to consumer</td>
<td></td>
</tr>
</tbody>
</table>

Which vehicle choice would you make given the specific conditions?

A  
B  
C

### Scenario 6:

<table>
<thead>
<tr>
<th>Vehicle A</th>
<th>Vehicle B</th>
<th>Vehicle C</th>
</tr>
</thead>
<tbody>
<tr>
<td>2 hour charging time</td>
<td>6 hour charging time</td>
<td>I would not choose to purchase a vehicle under these conditions</td>
</tr>
<tr>
<td>300 mile battery range</td>
<td>300 mile battery range</td>
<td></td>
</tr>
<tr>
<td>Public chargers available every 10 miles</td>
<td>Public chargers available every 3 miles</td>
<td></td>
</tr>
<tr>
<td>$4 public charging fee</td>
<td>$4 public charging fee</td>
<td></td>
</tr>
<tr>
<td>$35,000 total price to consumer</td>
<td>$25,000 total price to consumer</td>
<td></td>
</tr>
</tbody>
</table>

Which vehicle choice would you make given the specific conditions?

A  
B  
C
Works Cited


